Report to the Adult Social Care Scrutiny Commission

Date: 14th August 2014

Elderly Persons Homes Update

Lead Director: Tracie Rees

Useful Information:

Ward(s) affected: New Parks, Western Park, Latimer, Eyres Monsell

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1. Summary

1.1 This report provides an update actions for supporting residents living in the Council's Elderly Persons Homes that are due to be, or have been, closed. Of the three homes due to close in Phase 1, only Herrick Lodge remains open. There are 4 permanent residents in Herrick Lodge. One resident recently moved to another home.

- 1.2 All residents have now moved from Elizabeth House and Nuffield House and these homes are now closed. Both homes have been deregistered with CQC. Elizabeth House closed on 15th April 2014 and Nuffield House closed on 4th June 2014 and the property guardian service is now in place at both sites.
- 1.3 Appendix 1 provides an anonymised summary of the progress of individual residents moving to alternative accommodation. The provision of this information has been agreed by the Council's Information Governance service.
- 1.4 The information details progress against the 7 steps in the "My Moving Plan" process. A total of 26 residents have now been supported to move to other accommodation. Anonymised information detailing the residents' experience of their new home has now been collated and a separate report is to be presented to the Scrutiny Commission at this meeting.
- 1.5 Consideration is still being given to the disposal of Elizabeth and Nuffield House and no decision has yet been made. However, they will be disposed of in the most appropriate manner depending on the market conditions.
- 1.6 The procurement exercise to sell Abbey House and Cooper House as going concerns is on track in accordance with the table below.

| | Activity | Duration | Start | Finish | |
|---|-------------------------|----------|-----------------|--------|--|
| 1 | Receipt of Tender | complete | | | |
| 2 | Review and Evaluate - | complete | | | |
| 3 | Presentation to Panel | complete | | | |
| 4 | ASC Lead Member Update | | w/c 11/08/14 | | |
| 5 | Executive Update | | w/c 18/08/14 | | |
| 6 | Issue intention letters | | TBC | | |

| 7 | TUPE transfer / legal formalities from report date CQC registration | Approx 3 months | TBC | |
|---|---|-----------------|-----|--|
| 8 | Contract start date | | TBC | |

- 1.7 Once the sale of Abbey House and Cooper House is complete then the evaluation of phase I can be completed. This will include an overview of the closure process, the availability of alternative placements, the 7 step moving process, the sale of Abbey House and Cooper House and the outcome for residents. The evaluation is due to take place during December 2014 for reporting early 2015. It is likely that Herrick Lodge will not be part of this evaluation at that stage. Subject to the judicial review outcome and subsequent timescales, an evaluation will take place at an appropriate time.
- 1.8 This will be the last summary of this kind. Future reports will focus on Herrick Lodge, subject to the outcome of the judicial review, and the sale of Abbey House and Cooper House.

PHASE 1 REPROVISION PROGRESS – Report to ASC Scrutiny- Appendix 1

DATE: (Data as at 1 August 2014)

Key:

| Step 1 | Deciding who needs to be involved in your moving plan |
|--------|--|
| Step 2 | Meeting to look at what is most important to you in a new home |
| Step 3 | Your social worker carries out a new assessment of your needs |
| Step 4 | Meeting to review your moving plan and agree what will happen next |
| Step 5 | Planning your move |
| Step 6 | The day you move |
| Step 7 | After you move |

| RESIDENT NO | | STEP ON MOVING PLAN | NOTES AND TARGET MOVING DATE |
|----------------|----------|---------------------------|--|
| 1 | Resident | Step 7 | Moved to home of choice. 4 week review complete. Resident settling in. |
| 3 | Resident | N/A | Deceased. |
| 3 | Resident | Step 7 | Moved to home of choice. 4 week review complete and resident has settled in well. |
| 4 | Resident | N/A | Deceased. |
| 5 | Resident | Step 7 | Moved to home of choice. 4 week review completed and resident has settled in well. |
| 6 | Resident | Step 7 | Moved to nursing care. 4 week review complete. Resident settled well. |
| 7 | Resident | Step 7 | Resident has moved to home of choice. 4 week review has taken place and resident is now settled. |
| 8 | Resident | n/a | Deceased |
| 9 | Resident | Step 7 | Resident moved. 4 week review complete and resident has settled. |
| 10 | Resident | Step 7 | Moved to home of choice. 4 week review has taken place and resident has settled in well. |
| 11 | Resident | n/a | Deceased |

| 12 | Resident | Step 1 | Awaiting involvement from relative |
|----|----------|--------|--|
| 13 | Resident | Step 4 | Assessment complete. Has not yet identified homes to visit. |
| 14 | Resident | Step 4 | Assessment complete. Has not yet identified homes to visit. |
| 15 | Resident | Step 4 | Assessment complete. Has identified some homes for consideration. |
| 16 | Resident | Step 7 | Moved to home of choice. Awaiting 4 week evaluation. |
| 17 | Resident | Step 7 | Moved to nursing care. 4 week review complete. |
| 18 | Deceased | n/a | Deceased |
| 19 | Resident | Step 7 | Moved to new home.4 week review complete. Resident has settled. |
| 20 | Resident | Step 7 | Moved to home of choice. 4 week review complete and resident has settled well. |
| 21 | Resident | Step 7 | Resident moved. 4 week review due soon. Resident is in process of settling in. |
| 22 | Resident | Step 7 | Has moved to home of choice. 4 week review complete and resident settled in well. |
| 23 | Resident | Step 7 | Resident has moved and is settling in. 4 week review complete. |
| 24 | Resident | Step 7 | Resident has moved and settled well. Unable to complete 4 week review. |
| 25 | Resident | Step 7 | Has moved to home of choice. 4 week assessment complete. Resident has settled in well. |
| 26 | Resident | Step 7 | Resident has moved to new home and is settling in. 4 week review complete. |
| 27 | Resident | Step 7 | Resident has moved. 4 week review complete. Resident is settling in. |
| 28 | Resident | Step 7 | Has moved to home of choice. 4 week review taken place. Resident settling in well. |
| 29 | Resident | Step 7 | Has moved to home of choice. 4 week review complete. Resident settled in well. |
| 30 | Resident | Step 7 | Moved to nursing care. 4 week |

| | | | review complete. |
|----|----------|--------|--|
| 31 | Resident | Step 7 | Moved to home of choice. 4 week review complete. |
| 32 | Resident | Step 7 | Moved to home of choice and has settled in well. 4 week review complete. |
| 33 | Resident | Step 7 | Moved to home of choice and has settled in. 4 week review complete. |
| 34 | Resident | Step 7 | Moved to home of choice. Resident is settling in better. 4 week review complete. |
| 35 | Resident | Step 7 | Moved to home of choice. Resident is settling in better. 4 week review complete. |

The following diagram shows an overview of how residents have progressed through the various steps of the moving plan process in the past few months.

